



CAMPUS CONSORTIUM'S AI FOR IT HELPDESK GRANT

Last Date to Apply

March 20th, 2019

AI FOR IT HELPDESK GRANT OVERVIEW

The AI for IT Helpdesk Grant provides selected institutions a grant award that covers 100% of the implementation cost, i.e. up to **\$50,000** associated with the AI support platform.

NO. OF GRANTS AVAILABLE?

Five (5) grants available

WHO CAN APPLY?

K-12 Schools and Accredited Institutions of Higher Education

KEY GRANT APPLICATION DATES & DEADLINES

- Apply for the Grant by **March 20th, 2019**
- Review of Application by Grant Review Committee by **March 27th, 2019**
- Grant Award Letter issued to Grant Recipients by **April 3rd, 2019**
- Grant Award Walkthrough by **April 9th, 2019**
- Execution of Grant Award Agreement by **April 16th, 2019**
- Project Kick-Off by **May 1st, 2019**

HOW TO APPLY

1. Register for Grant and download the application form
2. Print and complete the grant application form
3. Submit completed grant application to grantapplication@campusconsortium.org

QUALIFICATION CRITERIA

1. Applicant demonstrates a commitment to implementing the solution (e.g. letter from president highlighting the problem that the solution solves and why the grant would be helpful in meeting strategic objectives)
2. Preference will be given to applications who have a letter of recommendation from a previous grant recipient.

General Information

Applicant Information

Name of Institution:			
President/Chancellor:			
Point of Contact:			
POC Phone:		POC Email:	
CIO/VP of IT:			
CIO Phone:		CIO Email:	
Institution's Address:			

IN THE CASE OF BEING AWARDED THIS GRANT:

Do we have your permission to email the grant award letter to the President/Chancellor listed above?

If not, please indicate to whom this award should be made out to:

Media/Communications Contact (for News Release):

ENROLLMENT INFORMATION

Total Enrollment:		Full Time Enrollment:		Part Time Enrollment:	
Total # On-Campus Students:		Total # Off-Campus Students:			
# Faculty:		# Tenured Faculty:		# of Academic Depts.:	
Alumni Population:		% of Alumni who Donate:			

If so, approximated how many students does this program serve?

PLEASE MARK "X" NEXT TO ALL THAT APPLY

Public:		Private:	
Four-year:		Two-year:	
Undergraduate:		Graduate:	

TECHNOLOGY RESOURCES

Please indicate all major software being utilized on campus

Enterprise Applications	Vendor & Version	Hosted/On-Site	URL – Enterprise Web App (if available)
Student Information System/ Enterprise Resource Planning			
Learning Management System			

Directory System			
Self Service Password Reset Tool			
PLEASE ANSWER THE FOLLOWING QUESTIONS:			
What is the current structure of your IT Helpdesk?			
Does your institution currently have any policies and SLAs for IT Helpdesk operations?			
Please provide the details of the ticketing or incident tracking system you are using			
Do you have a deadline for getting Artificial Intelligence for IT Helpdesk services live?			
When would your ideal go-live date for this project be?			
SIGNATURES			
I authorize the verification of the information provided on this form.			
Signature of applicant:		Date:	

All application information is strictly confidential and intended only for use of the Campus Consortium Grant Review Committee to select Grantee institutions